



Joint Frontenac Accessibility Advisory Committee
Tuesday, July 19, 2016 – 10:00 a.m.
Township of South Frontenac Council Chamber
4432 George St, Sydenham, ON

AGENDA

Page

1. **Call to Order**
2. **Adoption of the Agenda**
 - a) **That** the agenda for the July 19, 2016 meeting of the Joint Frontenac Accessibility Advisory Committee be approved.
3. **Disclosure of Pecuniary Interest and General Nature Thereof**
4. **Adoption of Minutes**
 - a) Minutes of Meeting held March 7, 2016
That the minutes of the Joint Frontenac Accessibility Advisory Committee meeting held March 7, 2016 be adopted.
5. **Deputations and/or Presentations**
6. **Accessibility Advisory Committee Work Plan**
 - a) **2016-080**
Frontenac Accessibility Advisory Committee
2nd Quarter Update Report
7. **Communications**
8. **Other Business**
9. **Next Meeting**
10. **Adjournment**

2 - 6

7 - 62



**Joint Accessibility Advisory Committee Meeting Minutes
March 7, 2016**

A meeting of the Frontenac Joint Accessibility Advisory Committee (FAAC) was held at the Township of South Frontenac's Council Chamber, 4432 George Street, Sydenham on Monday, March 7, 2016 at 10:00 AM

- Present:** Neil Allen, Community Representative, South Frontenac, Chair
Ed Schlievert, Community Representative, North Frontenac
Kurt Halliday, Community Representative, Central Frontenac
Margaret Knott, Community Representative, Frontenac Islands
Councillor Tom Dewey, Council Liaison
Councillor John McDougall
Warden Smith, Ex-Officio
- Regrets:** Francine Arsenault, Community Representative At-Large, Vice-Chair
- Others:** Jannette Amini, County of Frontenac
Donna Longmire, Township of Central Frontenac

1. Call to Order

The Chair called the meeting to order at 10:06 a.m.

2. Adoption of the Agenda

Moved By: Mr. Schlievert
Seconded By: Councillor Dewey

That the agenda for the March 7, 2016 meeting of the Joint Frontenac Accessibility Advisory Committee be approved.

CARRIED

3. Disclosure of Pecuniary Interest and General Nature Thereof

There were none.

4. Adoption of Minutes

Minutes of Meeting held November 16, 2015

Moved By: Councillor McDougall
Seconded By: Mr. Halliday

That the minutes of the Joint Frontenac Accessibility Advisory Committee meeting held November 16, 2016 be adopted.

CARRIED

5. Deputations and/or Presentations

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6. Accessibility Advisory Committee Work Plan

- a) **2016-028
Frontenac Accessibility Advisory Committee
Update Report**

Ms. Amini provided an overview of the report, noting that this Committee may be required to hold additional meetings now that consultations with both the public and the Accessibility Advisory Committee are mandatory under the Design of Public Spaces Standard regarding Trail development or re-development, specifically for the County, the K&P Trail.

Councillor McDougall noted the public meeting held by the City's AAC last week regarding its portion of the K&P Trail. He noted that City staff presented an entire Trails Master Plan, including signage, grading and sloping at the meeting and questioned if the County would also have this type of information so that when it comes to the committee for a public meeting staff are able to show what the public can expect to see and receive comments on that. He also noted that with the Kingston AAC, 2 members of that committee sit on that Trails Master Plan project team.

Councillor Dewey noted that Central Frontenac Township also owns portions of the Trail which is currently looked after by the Eastern Ontario Trails Alliance. He suggested that the County should look at ownership of all the portions of the trail as it makes sense for the trail to be owned by the larger body. He also suggested, noting that when you have a public meeting and you don't have something to show the public it makes for difficult meeting, that staff ask the City of information.

Ms. Amini noted that the K&P Trail itself is not her area of expertise, nor is she involved in the development of the Trail; however suspects the Manager of Economic Development would be more than willing to attend the next meeting to answer the Committee's questions.

Councillor McDougall reflected on the process that the City of Kingston recently went through with respect to their public meeting and noted that a good way to solicit comments from persons with disabilities is to ask them for their experiences. Key issues at the City's meeting were signage and that the barriers in place to prevent motorized vehicles from accessing the trail also present a barrier to persons using certain mobility aids.

It was requested that the Manager of Economic Development attend the next meeting and bring examples of signage for the trail as well as a copy of the trails master plan and request that she provide an opinion of the amenities that require public comment, including:

1. The slope of the trail;
2. The need for, and location of, ramps on the trail;
3. The need for, location and design of:
 - i. Rest areas,
 - ii. Passing areas,
 - iii. Viewing areas,
 - iv. Amenities on the trail, and
 - v. Any other pertinent feature.

It was also suggested that Cindy Cassidy of the Eastern Ontario Trails Alliance be invited to speak on her opinion of the amenities needed along the trail.

The Committee also discussed accessible tourism and asked if there was a tourism package that the County has that the Committee could comment on. It was noted that the new Community Development Advisory Committee will be a big part of this; however currently the Townships provided funding to the Land O'Lakes Tourism Association to promote tourism.

Ms. Knott noted that Frontenac Islands is included in many of the City of Kingston Tourism brochures, as a result of Big Sandy Bay and the trail on Howe Island.

Mr. Halliday noted that "Accessible Tourism" is a variable for many Americans and Europeans. The tourism criteria differ in each township so we are not all doing the same thing. It was suggested that this committee send a note to the CDAC recommending a check list of what is accessible in the County with respect to tourism.

It was also noted that there is a lack of washroom facilities for the trails. In the winter, parking spaces are in short supply in Sharbot Lake as many large vehicles and trailers are unloading vehicles to go on the trail and on Frontenac Islands, each year two cycling groups come through the island with thousands of cyclers and the island does not have adequate washroom facilities to handle them.

b) **2016-029
Frontenac Accessibility Advisory Committee – Accessibility
Awareness Campaign**

Ms. Amini noted that to date, she has been unable to meet with representatives from All-In. She suggested for this year, that individual workshops in each Township be postponed and that this be included in the ICSP Breakfast. Mr. Allen and Ms. Amini will work together to develop a plan with All-In.

Councillor McDougall noted the Lions magazine which comes out monthly that featured Jim Sanders, as a recipient of the AODA 10th Anniversary Champion Award. It was suggested that he be invited to speak at this event.

The Committee discussed the Fact Sheets and felt that they could be softened to something more with a catch phrase, “Did you Know”. One suggestion was to include softened statements such as, “Did you know that employment rules for employers around accessibility are changing. For more information visit www.xxxxx.

Ms. Amini will continue to work on these with the assistance of Mr. Halliday and bring revised additions to the next meeting, including a clear statement that it is the government of Ontario that is mandating this.

Some suggested catch phrases that could be tweeted out include:

1. Moving your business forward to accessibility matters
2. Increase your business success through accessibility
3. Accessibility – It’s good business

7. Communications



8. Other Business

Ms. Knott noted that very little has been done on Wolfe Islands in terms of business. She would like to do a brochure titled “Are you ready for me” as many businesses simply do not think about accessibility. She reflected on the Frontenac Islands Council meeting last December where she was unable to enter the building due to decorations blocking the top of the stairs and the ramp had not been shoveled. She also noted an Island restaurant that had made a ramp from the sidewalk to the building; however one was still required to step up to enter the actual building.

Mr. Schlievert noted the inaccessible voting locations during last year’s Federal Election, specifically the advertisement for the Odd Fellows Hall in Parham which advertised that the site met 15 accessibility points; however entering the building itself was inaccessible.

A gentle cultural change over time needs to take place to overcome these issues, as many businesses do not own the buildings they are located in and to get a land lord to fix the issue increases the rent.

9. Next Meeting

The next meeting of the Frontenac Accessibility Advisory Committee will be held on Monday, June 6, 2016 at 10:00 a.m. in the Township of South Frontenac Council Chamber.

10. Adjournment

Moved By: Mr. Halliday
Seconded By: Mr. Schlievert

That the meeting hereby adjourn at 11:39

CARRIED



Report 2016-080

Committee Report

To: Chair and Members of the Frontenac Accessibility Advisory Committee

From: Jannette Amini, Manager of Legislative Services/Clerk

Date of meeting: July 19, 2016

Re: Frontenac Accessibility Advisory Committee – 2nd Quarter Update Report

Recommendation

This report is for information purposes only.

Background

The Accessibility Advisory Committee is mandated to assist County and Township Councils in the County of Frontenac in enabling persons with disabilities to have equal access to all opportunities within the County as well as work with Council and the community at large to identify and address the needs of persons with disabilities within the community.

Comment

The follow is a list of accessibility updates and activities that have occurred during the first quarter of 2016:

1. Changes to Accessibility Regulations

Changes have now been made to the accessible Customer Service standard and Integrated Accessibility Standards Regulation that came into effect on July 1, 2016. All organizations in Ontario with one or more employees must comply with the changes effective July 1, 2016 and report compliance with these changes when submitting their 2017 accessibility compliance report by December 31, 2017 as the 2017 report will include questions relating to compliance with the updated customer service standard.

The proposed amendments to the Customer Service Standard are largely based on recommendations from the review of the Standard by the Accessibility Standards Advisory Council/Standards Development Committee in 2013-2014. The amendments include:

- All employees and volunteers must now be trained on accessible customer service.

The County of Frontenac has always trained all employees, regardless of their role with respect to customer service; however wording to this effect will be made to the Customer Service Policy to ensure compliance with these amendments.

- More types of regulated health professionals can provide documentation of a need for a service animal. Previously, if you could not easily identify that an animal was a service animal, you could ask the person with the disability to provide a letter from a physician or nurse confirming that the service animal is required for the persons disability. Health professionals who are now able to confirm the service animal include:
 - A member of the College of Audiologists and Speech-Language Pathologists of Ontario.
 - A member of the College of Chiropractors of Ontario.
 - A member of the College of Nurses of Ontario.
 - A member of the College of Occupational Therapists of Ontario.
 - A member of the College of Optometrists of Ontario.
 - A member of the College of Physicians and Surgeons of Ontario.
 - A member of the College of Physiotherapists of Ontario.
 - A member of the College of Psychologists of Ontario.
 - A member of the College of Registered Psychotherapists and Registered Mental Health Therapists of Ontario. O. Reg. 165/16, s. 16.

Wording to this effect will be made to the Customer Service Policy to ensure compliance with this amendment.

- More specific information is provided to clarify that an organization can only require a support person to accompany someone with a disability for the purposes of health or safety and in consultation with the person. If it is determined a support person is required, the fee or fare (if applicable) for the support person must be waived.

Wording to this effect will be incorporated into the Customer Service Policy to ensure compliance with these amendments.

- All accessibility standards — including the accessible customer service standard — are now part of one Integrated Accessibility Standards Regulation. This means that the requirements are now better aligned to make it easier for organizations to understand their obligations.

The County's Integrated Accessibility Standards Regulation will be amended to include the Customer Service Policy and the Customer Service Policy will be repealed.

- Private sector and non-profit organizations with 20-49 employees no longer need to document policies (does not remove compliance or reporting requirements).

This amendment does not apply to the County of Frontenac.

- Certain terms and definitions have also been updated and do not affect the County's existing requirements.

These terms and definitions are to provide consistency across the 5 standards. The County's Policy will be amended to reflect these amendments.

2. Amendments to the Joint Multi-Year Accessibility Plan 2013 – 2017

As reported at the March 7, 2016 meeting, 2015 was a reporting year for all Public Sector organizations as defined under the Accessibility for Ontarians with Disabilities Act (AODA). The Accessibility Directorate of Ontario periodically conducts file reviews on selected organizations to confirm that they are in compliance with the Act and its standards. Such reviews are conducted under the authority of sections 16 and 17 of the Act. Earlier this year, the Accessibility Directorate of Ontario advised the Township of North Frontenac that it had been selected for a file review based on its 2015 AODA Self-Certified Accessibility Report. As a result of this audit, the following amendments have been made to the Joint Multi-Year Accessibility Plan 2013-2017, Section 7 C. - Accessibility Policies and Plan, 2013 – 2017 for the Township of North Frontenac:

Page 10:

The Township of North Frontenac will take the following steps to ensure the following persons receive training regarding the provision of its goods and/or services to persons with disabilities to meet Ontario’s accessible laws by **January 1, 2014 2015:**

Page 10:

For every new hire, training will be provided ~~within six (6) months~~ as soon as practical after a staff person commences their duties. Staff will also be trained on an ongoing basis when changes are made to the policies, practices and procedures.

Page 11:

The Township of North Frontenac will take the following steps to make sure all publicly available information is made accessible upon request by **January 1, 2015 2016:**

Page 13:

For more information on this Accessibility Plan, please contact ~~Steve Riddell~~ Eric Korhonen, Director of Emergency Services/Fire Chief - Accessibility Coordinator at:

- Phone: (613) 479-0072
- Email: ~~chiefnfd@hotmail.com~~ firechief@northfrontenac.ca

3. Accessibility Week Campaign

A Twitter campaign was done during Accessibility Awareness Week April 3-8, using the hashtag #AccessibleFrontenac which saw the following results:

19,922 Accounts Reached - This number represents the maximum number of unique Twitter accounts (users) that received tweets involving our hashtag during the 6-day period of the report. Think of reach as the size of our maximum unique

potential audience. If all the followers of all the people tweeting about this combined were counted, this is that number.

56,231 Impressions - Twitter impressions are described as the delivery of a post or tweet to an account's Twitter stream or feed. That doesn't necessarily mean it was read or seen, however, the higher number of impressions, the greater the likelihood of a tweet being noticed. The Tweetreach snapshot identifies a list of contributors and the number of impressions per contributor. A copy of the Tweetreach snapshot is attached to this report as Appendix A.

Staff were also contacted by Julie Druker of the Frontenac News which published a story of the County's Accessibility Week. A copy of the article is attached to this report as Appendix B.

Staff also attended the ICSP Breakfast on April 7th as part of bringing awareness to accessibility in the County. A presentation was provided to the participants on the work of the Frontenac Accessibility Advisory Committee over the past year with a key focus on the Accessibility Awareness Week and Accessibility Awareness Campaign. As part of the presentation, one member from each table was invited to the front of the room to collect accessibility material for each table and were returned to their tables with a disability. The participants found the exercise engaging and gave a greater respect and understanding for those living with disabilities.

4. Accessibility Awareness Pamphlet and Material

At the March 7, 2016 meeting, the Committee had received draft promotional material prepared by staff. It was felt that the material presented could be soften and staff were asked to work on these with the assistance of Mr. Halliday and bring revised additions to the next meeting, including a clear statement that it is the government of Ontario that is mandating this. Since that time, it has been found by staff that these types of promotional pamphlets are available from the Accessibility Directorate of Ontario free of charge titled "What is accessibility". The Accessibility Directorate has also created a booklet titled "Planning Accessible Events" which provides organizations with quick tips on how to plan an event so that guests with disabilities feel welcome.

This material will be distributed to local businesses and community groups by the Community Development Officer once that position is in place. A copy of "What is accessibility" and "Planning Accessible Events" are attached to this report as Appendix C and Appendix D respectively.

5. Accessibility Directorate of Ontario Information Breakfast – AMCTO 2016 Annual Conference

Each year, Jannette Amini and Donna Longmire from the Township of Central Frontenac attend the annual AMCTO Conference. As part of the conference, Alfred Spencer, Director of Outreach and Strategic Initiatives with the Accessibility Directorate of Ontario, hosts the Accessibility Directorate of Ontario Information Breakfast where attendees receive an update on the activities of that office over the past year. The 2016 highlights include:

- The Path to 2025: Our ten-year plan
- Resources and projects:
 - The Accessibility Hub
 - Accessible public engagement and planning accessible events
 - Customer Service Standard Amendments
- 2016 requirements: Spotlight on the Design of Public Spaces Standard
- Recognizing champions and looking to the future:
- Public education and outreach initiatives
- 2016 National Access Awareness Week – May 30 – June 4

A copy of the presentation provided by Mr. Spencer is attached to this report as Appendix E.

Sustainability Implications

Creating barrier-free communities through accessibility planning will enhance the County's goal of sustainability in both the social and economic pillars of the County's sustainability plan. As stated in *Directions for Our Future*, social sustainability is based on equity, diversity, connectivity, democracy and a good quality of life. It further states that economic development takes health, community, education, and environmental and social objectives into account.

Financial Implications

There are no direct financial implications associated with this report.

Organizations, Departments and Individuals Consulted and/or Affected

Eric Korhonen, Township of North Frontenac
Donna Longmire, Township of Central Frontenac
Sherry Corneil, Township of South Frontenac
Darlene Plumley, Township of Frontenac Islands



Get twice the tweets! Free TweetReach snapshot reports now include up to 100 tweets instead of 50.



TWEETREACH SNAPSHOT FOR
accessiblefrontenac

ESTIMATED REACH

EXPOSURE

19,922

ACCOUNTS REACHED

56,231 IMPRESSIONS

Bars show number of tweets sent by users with that many followers

ACTIVITY

52
TWEETS

22
CONTRIBUTORS

6
DAYS

TOP CONTRIBUTORS

MOST RETWEETED TWEETS

- 22.2k**
IMPRESSIONS



@FrontenacCounty
Follow 1,303 followers
- 28**
RETWEETS



@FrontenacCounty
Follow 1,303 followers
- 31**
MENTIONS



@FrontenacCounty
Follow 1,303 followers

- 5**



Frontenac County @FrontenacCounty
Township of @SFrontenac was instrumental with accessibility upgrades to library and museum in Hartington #accessiblefrontenac @KFPL
- 4**



Frontenac County @FrontenacCounty
ReTweeting this In light of #accessiblefrontenac Apr 3-8 Accessibility Awareness Week
cbc.ca/news/canada/ot... twitter.com/Elliotatthewhi...
- 4**



Frontenac County @FrontenacCounty
Verona Community Association has policy where all volunteers had to have #AODA training ow.ly/108XSX #accessiblefrontenac

CONTRIBUTORS

	Tweets	RTs	Impressions
FrontenacCounty	17	28	22.2k
DavidLepofsky	3	0	12.4k
aodaalliance	3	0	6k
365kingston	1	0	4.7k
KFPL	1	0	3k
AODAontario	1	0	1.7k
365ontarioINFO	1	0	1.4k
KingstonCHC	1	0	1.3k
SFrontenac	1	0	766
AccessHubQU	1	0	674
JasonsWHEELS	1	0	421
kfacc	1	0	386
TheFrontenacs	2	0	314
jamini64	8	4	256
BrentHCameron	1	0	230
ILKingston	2	0	218
DplumleyIslands	1	0	106
MPodgers	1	0	80
HigginsRon	1	0	72
tdeweyone	2	0	60
BeckwithTwp	1	0	18
Indy99	1	0	16

TWEETS TIMELINE

Apr 8, 2016 at 6:50pm UTC



Brent H. Cameron @BrentHCameron
RT @FrontenacCounty: Doug Lovegrove of Verona recognised in 2015 for producing booklet on accessibility & customer service for volunteers #...



Frontenac County @FrontenacCounty
Doug Lovegrove of Verona recognised in 2015 for producing booklet on accessibility & customer service for volunteers #accessiblefrontenac



Frontenac @TheFrontenacs
RT @FrontenacCounty: Sharbot Lake PetroCan has a properly signed accessible parking spot & powered doors for persons with mobility aids #ac...



365ontarioINFO @365ontarioINFO
RT @FrontenacCounty: Sharbot Lake PetroCan has a properly signed accessible parking spot & powered doors for persons with mobility aids #ac...



365kingston @365kingston
RT @FrontenacCounty: Sharbot Lake PetroCan has a properly signed accessible parking spot & powered doors for persons with mobility aids #ac...



Neil Allen @Indy99
RT @FrontenacCounty: Township of @SFrontenac was instrumental with accessibility upgrades to library and museum in Hartington #accessiblef...



Tom Dewey @tdeweyone
RT @jamini64: This helps to move forward the visions of @ONAccessibility and @AODAontario #accessiblefrontenac. twitter.com/FrontenacCount...



Tom Dewey @tdeweyone
RT @jamini64: @FrontenacCounty #icspbreakfast2016 #accessiblefrontenac speaking about @ONAccessibility https://t.co/UVcx3ZcQhr



Frontenac County @FrontenacCounty
Sharbot Lake PetroCan has a properly signed accessible parking spot & powered doors for persons with mobility aids #accessiblefrontenac



IL Kingston @ILKingston
RT @FrontenacCounty: Township of @SFrontenac was instrumental with accessibility upgrades to library and museum in Hartington #accessiblef...





KingstonFrontenac PL @KFPL
RT @FrontenacCounty: Township of @SFrontenac was instrumental with accessibility upgrades to library and museum in Hartington #accessiblef...


Apr 8, 2016 at 12:00am UTC



AODA Alliance @aodaalliance

 RT @FrontenacCounty: Verona Community Association has policy where all volunteers had to have #AODA training ow.ly/108XSX #acces...

 BeckwithTwp @BeckwithTwp
RT @FrontenacCounty: Township of @SFrontenac was instrumental with accessibility upgrades to library and museum in Hartington #accessiblef...

 South Frontenac @SFrontenac
RT @FrontenacCounty: Township of @SFrontenac was instrumental with accessibility upgrades to library and museum in Hartington #accessiblef...


 Frontenac County @FrontenacCounty
Township of @SFrontenac was instrumental with accessibility upgrades to library and museum in Hartington #accessiblefrontenac @KFPL

 David Lepofsky @DavidLepofsky
RT @FrontenacCounty: Verona Community Association has policy where all volunteers had to have #AODA training ow.ly/108XSX #acces...

 Frontenac Islands @DplumleyIslands
RT @FrontenacCounty: "Accessibility is a key part of County being sustainable" says @jamini64 #icspbreakfast2016 #accessiblefrontenac https...

 Frontenac County @FrontenacCounty
"Accessibility is a key part of County being sustainable" says @jamini64 #icspbreakfast2016 #accessiblefrontenac https://t.co/b6jnahOggY

 Jannette Amini, CMO @jamini64
RT @FrontenacCounty: Verona Community Association has policy where all volunteers had to have #AODA training ow.ly/108XSX #acces...

 Ron Higgins @HigginsRon
RT @FrontenacCounty: Verona Community Association has policy where all volunteers had to have #AODA training ow.ly/108XSX #acces...

 Frontenac County @FrontenacCounty
Verona Community Association has policy where all volunteers had to have #AODA training ow.ly/108XSX #accessiblefrontenac

 Mark Podgers @MPodgers
RT @jamini64: .@FrontenacCounty #icspbreakfast2016 #accessiblefrontenac speaking about @ONAccessibility https://t.co/UVcx3ZcQhr

 Jannette Amini, CMO @jamini64
#icspbreakfast2016 #accessiblefrontenac twitter.com/sustainablean...

 Frontenac County @FrontenacCounty
RT @jamini64: .@FrontenacCounty #icspbreakfast2016 #accessiblefrontenac speaking about @ONAccessibility https://t.co/UVcx3ZcQhr

 Jannette Amini, CMO @jamini64
.@FrontenacCounty #icspbreakfast2016 #accessiblefrontenac speaking about @ONAccessibility https://t.co/UVcx3ZcQhr

Apr 7, 2016 at 12:00am UTC



Frontenac County @FrontenacCounty
Accessible Living saw a market for people 55+ wanting to invest in accessibility & independence ow.ly/108WIk #accessiblefrontenac



Frontenac County @FrontenacCounty
Verona Lions Centre is a fully accessible & licensed community hall. Rare in South Frontenac #accessiblefrontenac ow.ly/108TVu



Jannette Amini, CMO @jamini64
RT @FrontenacCounty: .@DiscoverLOL assist its members to meet the tourism challenges of an aging population #accessiblefrontenac https://t...



Jannette Amini, CMO @jamini64
RT @FrontenacCounty: DYK the @ONGov developed a strategy to help organizations comply with the #AODA ow.ly/105Ctm #accessiblefr...

Apr 6, 2016 at 12:00am UTC



Frontenac County @FrontenacCounty
DYK the @ONGov developed a strategy to help organizations comply with the #AODA ow.ly/105Ctm #accessiblefrontenac



IL Kingston @ILKingston
RT @FrontenacCounty: ReTweeting this In light of #accessiblefrontenac Apr 3-8 Accessibility Awareness Week cbc.ca/news/canada/ot... https://...



Jason Tomesch @JasonsWHEELS
RT @FrontenacCounty: ReTweeting this In light of #accessiblefrontenac Apr 3-8 Accessibility Awareness Week cbc.ca/news/canada/ot... https://...



Frontenac @TheFrontenacs
RT @FrontenacCounty: New Leaf Link in Hartington supports education of people with developmental disabilities ow.ly/108IX7 #acce...



AODA Alliance @aodaalliance
RT @FrontenacCounty: ReTweeting this In light of #accessiblefrontenac Apr 3-8 Accessibility Awareness Week cbc.ca/news/canada/ot... https://...



David Lepofsky @DavidLepofsky
RT @FrontenacCounty: ReTweeting this In light of #accessiblefrontenac Apr 3-8 Accessibility Awareness Week cbc.ca/news/canada/ot... https://...




Frontenac County @FrontenacCounty
ReTweeting this In light of #accessiblefrontenac Apr 3-8 Accessibility Awareness Week cbc.ca/news/canada/ot... twitter.com/Elliotatthewhi...




Frontenac County @FrontenacCounty
.@DiscoverLOL assist its members to meet the tourism challenges of an aging population #accessiblefrontenac ow.ly/108t48



AccessibilityOntario @AODAontario
RT @FrontenacCounty: #accessiblefrontenac Apr 3-8 Accessibility Awareness Week @ILKingston @ONAccessibility @AODAontario @jamini64 https://...

 KingstonCHC @KingstonCHC
RT @FrontenacCounty: #accessiblefrontenac Apr 3-8 Accessibility Awareness Week @AccessHubQU @supportSFCS @KingstonCHC @FACSFLA <https://t...>

Apr 5, 2016 at 12:00am UTC


 AODA Alliance @aodaalliance
RT @FrontenacCounty: New Leaf Link in Hartington supports education of people with developmental disabilities ow.ly/108iX7 #acce...

 David Lepofsky @DavidLepofsky
RT @FrontenacCounty: New Leaf Link in Hartington supports education of people with developmental disabilities ow.ly/108iX7 #acce...

 Jannette Amini, CMO @jamini64
Accessibility happening in @FrontenacCounty #accessiblefrontenac twitter.com/FrontenacCount...

 Jannette Amini, CMO @jamini64
.@SFronenac has accessible buildings so all citizens can participate regardless of ability #accessiblefrontenac twitter.com/FrontenacCount...

 Frontenac County @FrontenacCounty
#accessiblefrontenac Apr 3-8 Accessibility Awareness Week @StopgapKingston @amhskfla @Indy99 @EpilepsyResourc twitter.com/FrontenacCount...

 Accessibility Hub @AccessHubQU
RT @FrontenacCounty: #accessiblefrontenac Apr 3-8 Accessibility Awareness Week @AccessHubQU @supportSFCS @KingstonCHC @FACSFLA <https://t...>

 Jannette Amini, CMO @jamini64
RT @FrontenacCounty: #accessiblefrontenac Apr 3-8 Accessibility Awareness Week @LKingston @ONAccessibility @AODAontario @jamini64 <https://t...>

 Frontenac County @FrontenacCounty
#accessiblefrontenac Apr 3-8 Accessibility Awareness Week @LKingston @ONAccessibility @AODAontario @jamini64 twitter.com/FrontenacCount...

 Frontenac County @FrontenacCounty
#accessiblefrontenac Apr 3-8 Accessibility Awareness Week @AccessHubQU @supportSFCS @KingstonCHC @FACSFLA twitter.com/FrontenacCount...

 Frontenac County @FrontenacCounty
New Leaf Link in Hartington supports education of people with developmental disabilities ow.ly/108iX7 #accessiblefrontenac #AODA

 Frontenac County @FrontenacCounty
.@supportSFCS improved entrance of Grace Centre Sydenham, ensuring access with a ramp, paved parking & better lighting #accessiblefrontenac

Apr 4, 2016 at 12:00am UTC

 KFACC @kfacc



RT @FrontenacCounty: DYK... @RKYPark on Eagle Lake in Parham has a Multi-Year Accessibility Plan rkycamp.org/about/index.htm... #accessiblefrontenac



Frontenac County @FrontenacCounty
DYK... @RKYPark on Eagle Lake in Parham has a Multi-Year Accessibility Plan rkycamp.org/about/index.htm... #accessiblefrontenac

Apr 3, 2016 at 4:05pm UTC

Appendix B

Thursday, 07 April 2016 09:39

Accessibility Awareness Week in Frontenac County

Written by [Julie Druker](#)

The Accessibility for Ontarians with Disabilities Act (AODA) came into effect in 2012, and in an effort to bring awareness to the fact that the private sector must comply with certain accessibility standards under the act, the Frontenac Accessibility Advisory Committee (FAAC) and the County of Frontenac have proclaimed April 3-8 as Accessibility Awareness Week.

The aim is to increase awareness of accessibility in the four townships across the county by sharing successful stories and highlighting local businesses, groups and individuals who are making a difference through their #AccessibleFrontenac Twitter campaign.

Janette Amini, manager of legislative services and the clerk at the county, hopes that by devoting the week to issues of accessibility, the word will get out to private business owners. "Our focus is to inspire local businesses and make them aware of the standards that need to be met to comply with the AODA, while assisting them in creating the types of policies they need to put in place and letting them know that we are here to help in any way we can".

Part of the awareness campaign has been focusing on local businesses in the county that have made an effort to meet the regulations. In 2013, the county in partnership with the FAAC created the County of Frontenac International Day of Persons with Disabilities Access Award, which is awarded annually to a business in the community that has shown leadership and commitment to meeting the AODA requirements.

In 2015 the award went to Verona resident Doug Lovegrove, a long-time member of the Verona Community Association, who was recognized for producing an AODA training booklet/manual that outlines topics regarding accessibility and customer service for persons with disabilities. Lovegrove uses the manual to train volunteers in the Verona community.

Previous recipients of the award were the Verona Lions Club (2013) and Joe Ryan and Brenden Hicks of Accessible Living (2014).

The campaign also tells the stories of the many businesses that were also nominated for the award. Amini stressed the fact that a more accessible county is good for business.

The ultimate goal of the AODA, which was passed by the Ontario government in 2005, is to create a fully accessible Ontario by 2025. Amini looks to the hard facts of an ever-increasing aging population and the fact that today, 1.8 million Ontarians have a disability. That number is expected to grow to 16% of the total population by 2026, and by 2035, 40% of the population of Canada will have a disability. The fact that persons with disabilities have the spending power of \$21-\$25 billion and that in Ontario improving accessibility can create up to \$9.6 billion in new retail spending and \$1.6 billion in new tourism spending are some very concrete reasons for local businesses to meet the new standards.

<http://www.frontenacnews.ca/frontenac-county-news/item/10359-accessibility-awareness-...> 4/11/2016

However, profits are not the only reason that business owners are encouraged to comply. The AODA outlines five areas of standardization that need to be met, including: customer service; information and community employment; transportation; and the design of public spaces. Meeting the needs not only can mean increased profits but also the rewards that come with creating a more diverse workplace and one where persons with disabilities are given an opportunity to reach their full potential as employees.

For more information about this topic visit www.ontario.ca/accessibility or contact Janette Amini at 613-548-9400 ext. 302.






What is accessibility?

It simply means giving people of all abilities opportunities to participate fully in everyday life.



ontario.ca/accessibility

1 in 7 
people in Ontario has a disability.
That's **1.65 million** Ontarians.*

By **2036**, that number will rise to
1 in 5 
as the population ages.*

The goal of the **Accessibility for Ontarians with Disabilities Act (AODA)** is to make Ontario accessible for people with disabilities by 2025.

Ontario is the first jurisdiction to make accessibility reporting the law. It has established standards with penalties for organizations that do not comply.

The AODA includes 5 accessibility standards that are being phased in over time:

- 1. Customer Service** is about understanding that people with disabilities have different needs and taking steps to serve them.
- 2. Employment** is about making hiring and employee support practices more accessible.

* 2012 Canadian Survey on Disability, Ontario; Ontario Population Projections 2008-2036, Fall 2009 Ministry of Finance Report

- 3. Information and Communications** is about helping people with disabilities access information and communications such as forms, documents and websites.
- 4. Transportation** is about making it easier for everyone to travel in Ontario.
- 5. Design of Public Spaces** is about making public spaces more accessible.

Accessibility Requirements

All businesses and organizations in Ontario with 1 or more employees need to follow the law.

Organizations with:

- **1-19 employees** need to comply with the law
- **20+ employees** need to comply and file an accessibility compliance report as required.

Visit ontario.ca/accessibility to read the specific requirements and deadlines for your organization.



Appendix C Accessibility Benefits Every

Accessibility not only helps people with disabilities, it also benefits:

- Seniors
- Families travelling with young children
- Shoppers
- Visitors with luggage

Compliance and Reporting


Businesses and organizations are responsible for being in **compliance with accessibility standards on January 1st** of the year they come into effect.

They must report being in **compliance by December 31st** of their reporting year.

Find Out More:

For free tools and resources and to learn about how Ontario is becoming accessible, visit ontario.ca/accessibility

Telephone: 1-866-515-2025
International: 1-416-849-8276
TTY: 1-800-268-7095
Email: accessibility@ontario.ca

 **Follow us on Twitter**
twitter.com/onaccessibility

 **Like us on Facebook**
facebook.com/accessontario

 **Watch our videos on YouTube**
youtube.com/accessontario

L'accessibilité profite à tout le monde

L'accessibilité aide non seulement les personnes handicapées, mais également les:

- personnes âgées;
- familles qui voyagent avec de enfants;
- personnes qui magasinent;
- visiteurs avec des valises.

Conformité et présentation de rapports

Les entreprises et les organisations sont responsables de se **conformer aux normes d'accessibilité dès le 1^{er} janvier** de l'année pendant laquelle elles entrent en vigueur.

Elles doivent présenter leur rapport de **conformité au plus tard le 31 décembre** de leur année de déclaration.

Apprenez-en davantage à ce sujet:

Pour en apprendre davantage sur la façon dont l'Ontario devient plus accessible, consultez le site ontario.ca/accessibilite

Téléphone : 1 866 515-2025

International : 1 416 849-8276

ATS : 1 800 268-7095

Courriel : accessibility@ontario.ca

 **Suivez-nous sur Twitter:**
twitter.com/ONAccessibilite

 **Aimez-nous sur Facebook:**
facebook.com/ONdonneacces

 **Regardez nos vidéos sur:**
youtube.com/AccessOntario



Qu'entend-on par **accessibilité**?

Cela signifie simplement de permettre aux personnes de toutes capacités de participer pleinement aux activités de la vie quotidienne.



ontario.ca/accessibilite

1 personne sur **7** 

en Ontario est handicapée, soit **1,85 million** d'Ontariennes et d'Ontariens.*

D'ici à **2036**, ce chiffre passera à

1 personne sur **5** 

compte tenu du vieillissement de la population.*

La *Loi de 2005 sur l'accessibilité pour les personnes handicapées de l'Ontario (LAPHO)* vise à rendre l'Ontario accessible aux personnes handicapées d'ici 2025.

L'Ontario est le premier territoire de compétence à rendre obligatoire la production de rapports sur l'accessibilité. La province a établi des normes prévoyant des pénalités pour les organisations qui ne s'y conforment pas.

La LAPHO comprend cinq normes d'accessibilité qui sont mis en place progressivement au fil du temps.

1. Les **Normes pour les services à la clientèle** repose sur la compréhension du fait que les personnes handicapées ont des besoins différents et sur l'adoption des mesures nécessaires pour les servir.
2. Les **Normes pour l'emploi** visent à rendre les pratiques d'embauche et de soutien des employés plus accessibles.

* Enquête canadienne sur l'incapacité 2012, Ontario; Projections démographiques pour l'Ontario 2008-2036, rapport du ministère des Finances, automne 2009

3. Les normes pour l'information et les communications visent à faire en sorte que les personnes handicapées aient accès à l'information et aux communications, comme les formulaires, les documents et les sites Web.

4. Les normes pour le transport visent à permettre à tout le monde de se déplacer facilement en Ontario.

5. Les normes pour la conception des espaces publics visent à rendre les espaces publics plus accessibles.

Exigences en matière d'accessibilité

Toutes les entreprises et organisations en Ontario comptant au moins un employé doivent observer la loi.

Les organisations :

- de **1 à 19 employés** doivent observer la loi
- d'au moins **20 employés** doivent observer la loi et déposer un rapport de conformité sur l'accessibilité, au moins une fois par année.

Consultez le site ontario.ca/accessibilite pour connaître les exigences et les délais limites s'appliquant particulièrement à votre organisation.



Appendix D



Planning Accessible Events
So everyone feels welcome



Are you organizing a community event like a block party, wedding, bingo or fair?

Do you want some quick tips on how to plan your event so guests with disabilities feel welcome?

This booklet will show you many low-cost and no-cost things you can do to make your event more inclusive. It also includes a checklist so you can be sure that everyone can participate.

Whether you're planning your first or 21st small community event, this guide is for you!

Venue

The key to making events inclusive and accessible is to think about the many barriers that can exist for people with disabilities, and address them at the planning stage. It starts with your venue.

Whenever possible, visit the site of a potential venue. Think about people with different disabilities who may attend your event, and the barriers they could encounter when they arrive. In particular, think about the following points, and ask yourself the following questions:

Accessible parking

Is there any? Where is it? These are things you need to know, and they are things you need to let your guests know.

Accessible transportation

Is the venue close to public transportation, and are the transit vehicles serving that route accessible? If so, your guests will need to know where the passenger drop-off areas are located.



Outdoor and indoor surfaces

Are there barriers along outdoor and indoor paths that might cause problems for people who use canes, crutches or wheelchairs? Make sure that things like garbage cans and sandwich boards can be moved so there is at least a one-metre wide path of travel for people using wheelchairs or walkers.

Check if surfaces are level, as well as firm and stable. Avoid soft, thick pile carpeting or loose mats. While asphalt and cement are great outdoor accessible surfaces, crushed limestone screening is also considered firm and stable.

Doors

Are automatic doors available? If not, make sure you can prop doors open, or at least make sure there will be volunteers who can help people trying to go through.

Washrooms

Are the washrooms accessible? Is there room on the floor area beyond the swing of the door for a wheelchair or walker? Check also that there are grab bars, and that a person using a wheelchair can reach the sink, soap and paper towels.

Lighting levels

Are lights adjustable so you are able to control the brightness of the room? Good lighting helps people who are Deaf or hard of hearing read lips or communicate using sign language.

In addition, check that you can adjust the amount of natural light for daytime events. Direct natural light can cause shadows and glare, making it difficult for people with low vision to see.

Acoustics

Does the main room have a loud echo? Environments with significant echo create barriers for people who are hard of hearing.

Whenever possible, visit the site of a potential venue. Think about people with different disabilities who may attend your event, and the barriers they could encounter...

Invitations and Promotion

Once you know about the accessibility features of your venue, make sure to inform your guests about them as well.

- Provide contact information so guests with disabilities can learn about the accessibility features you noted during your site visit, or let you know what accommodations you can make so they can participate.
- Use a variety of ways to communicate, such as telephone, email and print, to ensure that your guests with disabilities receive the information they need, and are able to provide information back to you in a way that works best for them.
- Use at least 12 point sans serif fonts such as Arial or Verdana for print materials.



Food and Refreshments

Consider the following points when planning to serve food or refreshments:

- If it is a buffet-style event, be sure to place food, drinks and utensils in easy reach of a person using a wheelchair.
- Provide bendable straws as well as some cups with handles. People who have limited use of their hands have difficulty grasping or holding objects such as cups.
- Ask volunteers to offer assistance or seated service to guests with disabilities.

Room Set-up

Simple adjustments in the way that your room is set up can eliminate many common barriers and make a world of difference for guests with disabilities. Think about the following:

Easy-to-read signs

Use common words and simple, short sentences to make signs easier for some people with disabilities to understand.

Clear floor space

Make aisles or space around tables wide enough for people using mobility aids such as wheelchairs or walkers to easily move. An aisle width of about one metre or more is recommended. In addition, cover electrical cables or cords that cross over aisles or pathways so everyone can safely get across them.

Registration or ticket sales tables

- Make sure there are chairs for people who use canes or crutches and find it hard to stand in lines for long periods. Provide volunteers to stand in their place.
- Make sure there is enough room for a person using a wheelchair or scooter to approach and maneuver in front of registration tables.

Accessible seating

There are several ways you can make sure that people with disabilities can sit comfortably and enjoy your event.

- Make sure there are spaces without chairs at the tables for every person using a wheelchair. Where bar height tables are used, provide some lower dining height tables for people using wheelchairs.
- Provide a variety of chairs with and without armrests if available.
- Reserve seating for people with various disabilities, and consider the nature of their disability when doing so. For example, people who rely on lip reading will need to sit closer to speakers.
- Provide seating for those who can't stand for long periods at events where people will be mostly standing.

Reserve seating for people with various disabilities, and consider the nature of their disability when doing so.

Speeches and Presentations

Share the following tips with presenters or speakers:

- Use a microphone, speak slowly and describe images that are projected on the screen during a presentation.
- Be aware that if presentations run longer than planned, people who use specialized transportation services may need to leave your event on time.

Service Animals

Service animals are not pets. They work to make life easier for people with disabilities, and they are welcome in public areas where food is served (though not where food is prepared). Make sure there is a relief area for these animals, and make sure their owners know where it is.

Also, like your other guests, service animals can get thirsty. Having a water bowl on hand is a very good way to make a guest with a service animal feel welcome.



Volunteers

This booklet mentions some situations in which volunteers can make a big difference. Consider contacting your local high school for community service volunteers. They can do a great deal to help make your event more inclusive and welcoming for people with disabilities.

- Assign a volunteer to troubleshoot and resolve accessibility barriers on the day of the event.
- Remind your volunteers not to make assumptions about what a person with a disability can or cannot do. Tell them to simply ask, “How may I help you?”

Accessible Events Checklist



Use the checklist to help you plan your event, so everyone can participate.

Name of Event

Date and Time

Event Location

Number of attendees

Venue

- Accessible parking/ passenger drop-off area
- Located near public transportation
- Outdoor and indoor pathways free of barriers
- Doors easy to open
- Accessible washrooms
- Adjustable lighting
- Good acoustics (minimal echo)

Invitations and Promotion

- Due dates and contact information for accessibility requests included
- A variety of communication methods used
- A minimum of 12 point fonts for printed materials

Food and Refreshments

- Food, drinks and utensils easy to reach for people using wheelchairs
- Bendable straws and cups with handles available
- Food buffet assistance available

Room Set-up

- Clear, easy-to-read signs
- Clear floor space
- Cables and wiring secured
- Chairs provided and volunteer stand-ins near registration or ticket sales tables
- Reserved seating available

Speeches and Presentations

- Speakers provided tips on accessibility

Service Animals

- Relief area for service animals
- Water bowl provided

Volunteers

- Volunteer assigned to resolve accessibility barriers
- Volunteers reminded to ask guests, "How may I help you?"

Additional Event Resources

Meetings

For information on planning accessible meetings, see the Ontario Municipal Social Services Association (OMSSA) website: omssa.com/accessible-community-engagement/omssa-guides/

Outdoor Events

For information on planning large outdoor events, see the Guide to Accessible Festivals & Outdoor Events available at tiaontario.ca/atresources

Find Out More

To learn more about accessibility for people with disabilities visit ontario.ca/accessibility

Contact us:

Telephone: 1-866-515-2025

International: 1-416-849-8276

TTY: 1-800-268-7095

Email: accessibility@ontario.ca



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Watch our videos on YouTube:

youtube.com/accessontario

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Accessibility Directorate of Ontario

Alfred Spencer – Director of Outreach and Strategic Initiatives

Association of Municipal Managers, Clerks, and Treasurers of Ontario
2016 Annual Conference
June 12 – 15, 2016

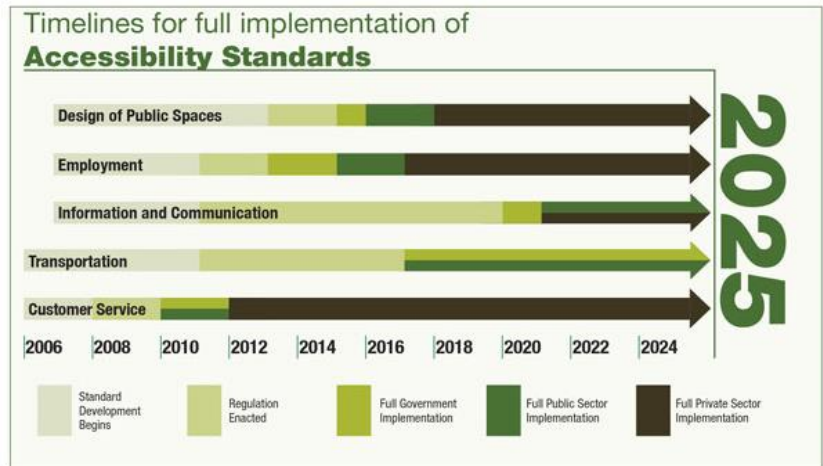
Presentation Overview

- The Path to 2025: Our ten-year plan
- Together towards an accessible Ontario – what's new?
- Resources and projects:
 - Accessible employment in Ontario
 - The Accessibility Hub
 - Certified for Access – Prototypes
 - Unlocking the AODA – A Guide for Landlords in Ontario
 - Accessible public engagement and planning accessible events
- Customer Service Standard Amendments
- Your 2016 requirements: Spotlight on the Design of Public Spaces Standard
- Recognizing champions and looking to the future:
 - AODA 10th Anniversary Champion Awards
 - Compliance update
 - Public education and outreach initiatives
 - 2016 National Access Awareness Week
- Q and As

Building Momentum – Working Together

Accessibility Action Plan: The Path to 2025

- Accessibility benefits everyone.
- Our 10-Year Action Plan outlines the steps we will take to create an accessible province in the decade ahead:
 - Engage employers
 - Strengthen the foundation
 - Promote the cultural shift



Building Momentum – Working Together

Employment Standard Campaign

- To increase awareness and understanding of the Accessible Employment Standard.

Deadlines:

- The Accessible Employment Standard comes into effect for businesses and non-profits:
 - January 1, 2016 for businesses and non-profits with 50+ employees
 - January 1, 2017 for businesses and non-profits with 1-49 employees



Building Momentum – Working Together

Accessible Employment Resources

Conference Board of Canada

Employers' Toolkit.

Making Ontario Workplaces Accessible to People With Disabilities,
2nd Edition



 Ontario
An Enabling Change Partnership project
with the Government of Ontario

REPORT OCTOBER 2015

www.conferenceboard.ca/accessibility

Human Resources Professionals Association



www.hrpa.ca/Pages/AODA.aspx

Building Momentum – Working Together

Accessible Employment Resources



Designed for **HR professionals**, this toolkit will provide **training and information** on how to **support co-workers, clients and customers with epilepsy in the workplace.**

Understanding Epilepsy in the Workplace



In 30 minutes you will be able to answer the question, "How can I help"? This is a course for employees and co-workers working in any workplace environment.

[+ more info](#)

Seizure Safety



These unique and original videos will teach the user how to recognize the most common seizure types and how to provide the most appropriate assistance, in various workplace settings.

[+ more info](#)

Helpful Resources



Here's the home of all of the just-in-time Helpful Resources for HR professionals, managers and supervisors, recruiters, occupational health and safety specialists.

[browse](#)

Building Momentum – Working Together

The Accessibility Hub

THE ACCESSIBILITY HUB

ABOUT BLOG THE HUB RESOURCES CONTACT

[The Accessibility Hub](#) is a space to share the work that individuals, municipalities, public, private and non-profit organizations have been doing to improve the everyday lives of people with disabilities.

With June 2015 marking the 10th anniversary of the Accessibility for Ontarians with Disabilities Act (AODA), the projects and initiatives featured here use innovation to move the province further towards the goal of a fully accessible Ontario by 2025.

VISIT THE HUB

Building Momentum – Working Together

Certified for Access – Prototypes



Accessibility Certification Model

Proposed by AccessAbility Advantage, a joint venture between March of Dimes Canada and Quadrangle Architects Limited.



Accessibility & Inclusion Index

Proposed by Canadian Business SenseAbility



RHF Certification Program

RHF Certification Program, proposed by the Rick Hansen Foundation



Training Academy Awareness Program

Proposed by Marisol Pestana



Business Innovation Guide for Inclusive Design and Accessibility (BIGIDeA)

Proposed by an open consortium led by the Inclusive Design Research Centre (IDRC) and hosted by the Inclusive Design Institute.



Certified for Access

Proposed by T4G



Get Inclusive – Certified 4 Access

Proposed by Rick Watters

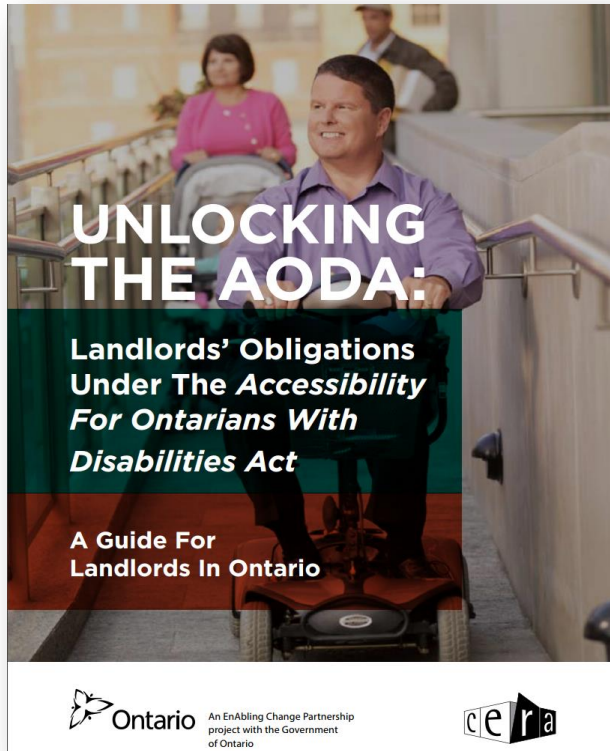


CERTIFIED FOR ACCESS

Building Momentum – Working Together

Unlocking the AODA

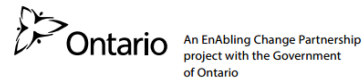
A Guide for Landlords in Ontario



UNLOCKING THE AODA:

Landlords' Obligations Under The Accessibility For Ontarians With Disabilities Act

A ToolKit For Landlords In Ontario



Building Momentum – Working Together

Accessible Public Engagement

- Public engagement is a process in which people who are affected by or interested in an issue are brought into the discussion.
- Conducting accessible consultations allows people of all abilities to participate fully in decision-making that effects them.



Building Momentum – Working Together

Accessible Public Engagement



- For more information, see the Ontario Municipal Social Services Association (OMSSA) website: www.omssa.com/accessible-community-engagement/omssa-guides/

Building Momentum – Working Together

Planning Accessible Events



Planning Accessible Events
So everyone feels welcome



Building Momentum – Working Together

Customer Service Standard Amendments

The Accessibility Standards Advisory Committee/Standards Development Committee has proposed amendments related to the following components of the Customer Service Standard:

- Class structure of organizations based on the number of employees;
- Policies, practices and procedures;
- Service animals;
- Support persons;
- Training;
- Feedback processes; and
- Notice of availability and format of documents.

Building Momentum – Working Together

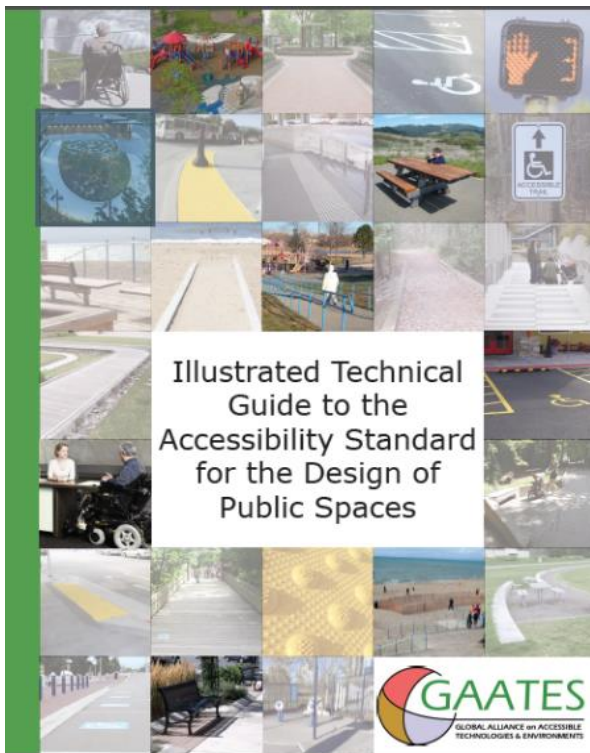
The Design of Public Spaces Standard

- Accessible parking
- Exterior paths of travel
- Service-related elements
- Outdoor public-use eating areas
- Maintenance
- Recreational trails and beach access routes
- Outdoor play spaces

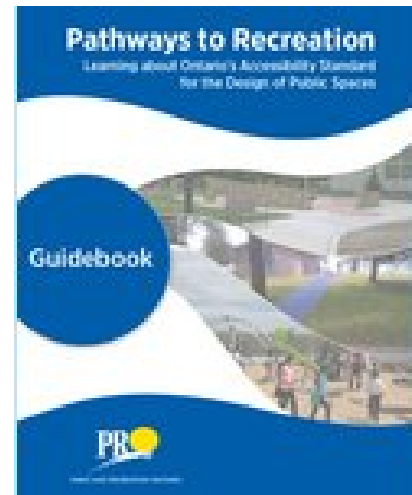


Building Momentum – Working Together

Resources



[GAATES Illustrated Technical Guide to the Accessibility Standard for the Design of Public Spaces](#)



[Guidebook for the recreation and parks sector.](#)

Building Momentum – Working Together

AODA 10th Anniversary Champion Award

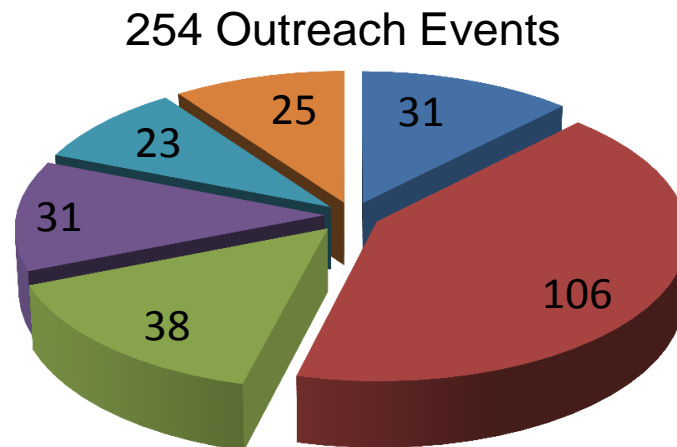
- Over 100 awards were given to individuals across Ontario who demonstrate leadership, passion and commitment in the promotion of awareness of accessibility and inclusiveness in their community.



Building Momentum – Working Together

Outreach

- In 2015, the Directorate's accessibility outreach events include:
- 106 Speaking engagements
- 38 Special Advisor Events
- 31 Directorate staff outreach booths
- 31 Webinars
- 25 Resource Distribution Events
- 23 Summer student outreach booths



Building Momentum – Working Together

Compliance Update

- In 2015, the Directorate launched a targeted audit blitz that focussed on large organizations with 500 or more employees within the retail sector.
 - These organizations employ over a quarter of a million Ontarians.
 - Results of the 2015 blitz will be made available in the upcoming Accessibility Compliance and Enforcement Report.
- The Directorate has developed an approach to conduct a targeted audit blitz in 2016, focussing on requirements of the employment standard among large organizations from the hospitality sector.

Building Momentum – Working Together

Compliance Update

- Broader public sector organizations are required to submit accessibility compliance reports every two years.
- 2015 was the most recent accessibility compliance reporting year.
- Of the 821 broader public sector organizations that were required to file accessibility reports by December 31, 2015, **12** were escalated for not meeting the reporting requirement.
- Currently, **6** organizations remain and the Directorate is currently working with the organizations and will reach a **100%** broader public sector reporting rate by the end of the summer.

Building Momentum – Working Together

Compliance Update

- Streamlining the reporting process for obligated organizations:
 - The current reporting system Accessibility Compliance Reporting (ACR), requires 27 steps to register, enrol, and file a report;
 - The new system: Tracking and Reporting Accessibility Compliance (TRAC), will require 3 steps to download, fill-out, and submit the report.

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2016 National Access Awareness Week

May 30 – 31, 2016

- Hamilton – 2016 Ontario Municipal Social Services Association Leadership Symposium
- Guelph – University of Guelph Accessibility Conference

June 1, 2016

- Toronto – The Honourable David C. Onley Leadership in Accessibility Awards Ceremony
- Township of Tiny – Balm Beach Portable Recreation Path Ceremony

June 2, 2016

- Fort Erie – 10th Anniversary Accessibility Advisory Committee Event
- Ajax – 3rd Annual Accessibility Awareness Night
- Toronto - Art, Education, Employment, Disabilities Conference

June 4, 2016

- Vaughan – 2016 Accessibility Fair
- Paris (Ontario) – Springtime Festival

Building Momentum – Working Together



Accessible Summer Programs at the Cambridge Centre for the Arts.



Accessible Recreational Programs – AbleSail in Ottawa.



Summer of 2009 – Freedom Wings



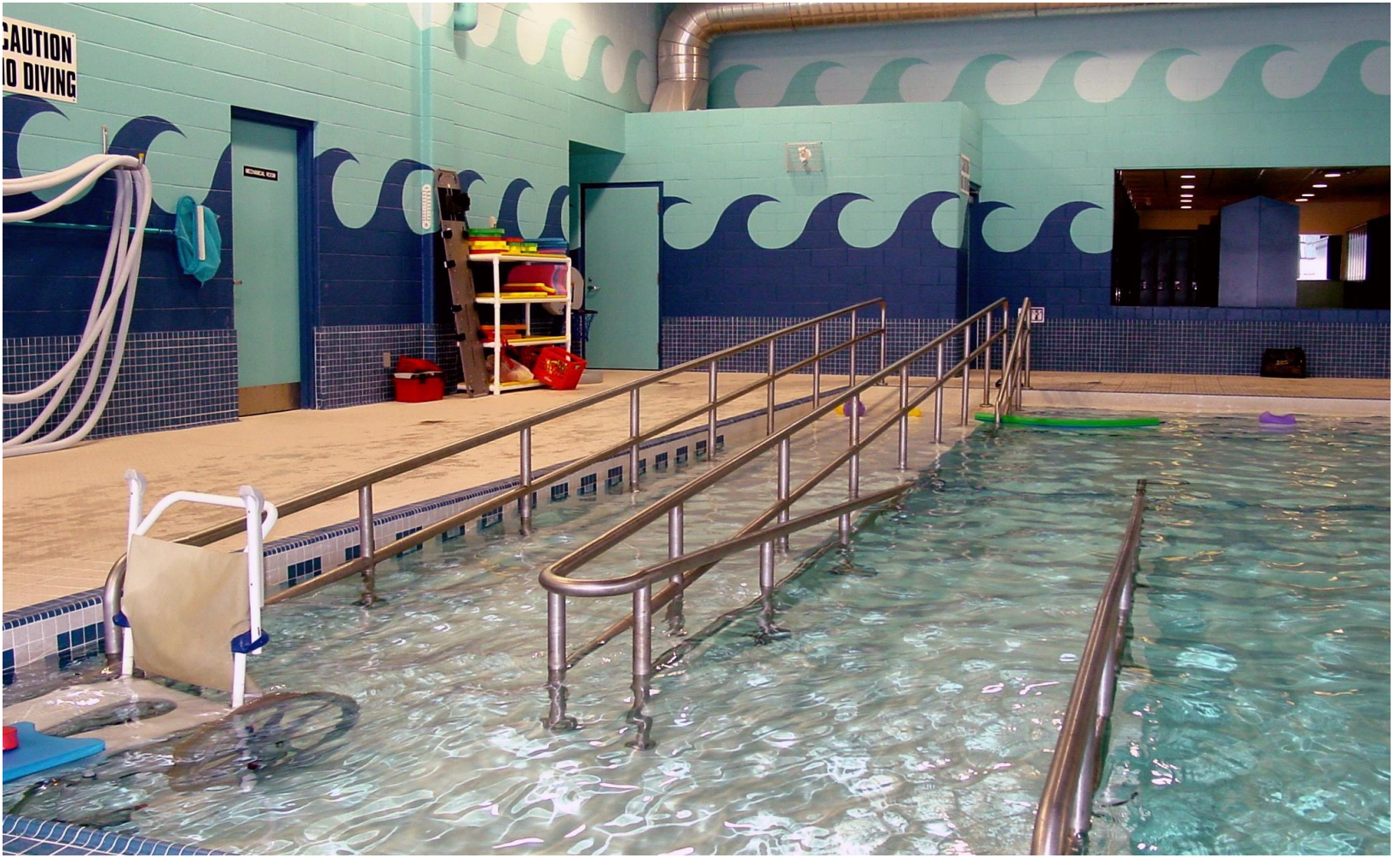
Luke Anderson and the Stop Gap Foundation in cities across Ontario.



An accessible pool at the City of Ottawa's François Dupuis Recreation Centre



Wasaga Beach mobi mats – 2013.



Accessible Pool at Father E. Bulfon Community Centre – City of Vaughan.



Accessible counter in the Human Resources department at Vaughan City Hall.

Perth County Public Washrooms

Perth County Public Washrooms Location Map

Perth County
f
t
e

County of Perth Courthouse

Address: 1 Huron Street, Stratford, ON N5A 5S4
 Contact: [Accessibility Coordinator](#)
 Phone: 519-271-0531 ext. 141
 Hours: Mon-Fri 8:30 - 4:30
 Accessibility Features: [Click Here](#)
 Directions: [Google Maps](#)

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13

Perth County Maps Accessible Washrooms.



2014 Town of Innisfil Wheelchair Curling Event.

Contact Information



ontario.ca/accessibility



Toll-Free: 1-866-515-2025

TTY: 416-325-3408 / 1-800-268-7095



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[Facebook.com/AccessON](https://www.facebook.com/AccessON)



[AccessOntario](https://www.youtube.com/AccessOntario)



accessibility@ontario.ca

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